

General conditions of Sale

- 1) By signing a quote, a verbal agreement, by mail, a cash receipt, an acceptance of delivery or invoice, the buyer confirms his exclusive agreement to these general conditions of sale.
- 2) When selling a polished diamond larger than 1 carat, the buyer will receive a gemological certificate issued by one of the three recognised certification institutes HRD, IGI or GIA. It should be noted that the assessment of the certification institute is not the responsibility of the jeweller.
- 3) Delay in delivery does not entitle the buyer the compensation, nor the rescission of the agreement.
- 4) Custom-made orders, including jewellery and decorative objects, are binding on the consumer and can never be cancelled.
- 5) The customer has to actually take delivery of the ordered goods and to fulfill the payment.
- 6) The storage of jewellery and decorative objects pending collection shall be at the customers risk and responsibility.
- 7) The indicated delivery period shall begin to run from the time the advance payment is received. We reserve the right to postpone the order as long as the advance payment has not been made.
- 8) The invoice is strictly payable on the due date, payable in cash on collection of goods or by advance payment to the account number indicated. In the absence of timely payment of the invoice, the price of the invoice will be increased by right and without any prior notice, with an interest equal to 12% from the due date until the day of full settlement, whereby each started month counts as a full month. This amount will also be increased with an irreducible compensation of 10% of the outstanding invoice with a minimum of 75 euros.
- 9) The courts of Antwerp shall have sole jurisdiction for any disputes. (RPR location: Antwerp)